



PHARMACY FAQ

UPDATED: 4/18/2024

WHAT IS FRIENDS FOR ALL?

Friends For All works hard to provide our Friends all over the Mid-South with health-based programs and resources to help our Mid-South Friends live happy and healthy lives. Friends For All started as Friends For Life in 1985 with a primary focus on helping those living with HIV/AIDs stay alive. Today, we have expanded our services for all to address the specific needs of our Mid-South community.

WHAT DOES FRIENDS FOR ALL PHARMACY DO?

Friends For All Pharmacy provides medications for your primary care treatment, including HIV prevention and treatment and STI treatment.

WHAT COMMUNITIES DOES YOUR PHARMACY SERVE?

We serve all communities. Our services are not community-specific. Everyone is welcome!

WHAT HAPPENED TO AVITA PHARMACY?

Friends For All has brought pharmacy services in-house to better serve our Mid-South community.

CAN I USE YOUR PHARMACY IF I LIVE OUTSIDE OF MEMPHIS?

Yes. As your pharmacy, we can serve you from any location and ship medications to you anywhere within the nation, regardless of your primary care doctor.

DO I NEED TO BE A UNITED STATES CITIZEN TO USE YOUR PHARMACY?

No. We accept everyone.

WHAT TYPES OF MEDICATIONS DO YOU STOCK?

We provide most primary care medications, excluding narcotics.

WHAT ARE THE PHARMACY HOURS OF OPERATION?

Monday & Tuesday from noon to 8 pm, Wednesdays & Thursdays from 8 am to 4 pm, Fridays from 8 am, to 3:30 pm, and we are closed on Saturday and Sunday.

WHERE IS THE PHARMACY LOCATED?

Friends For All Pharmacy is located at 806 Cooper St., Suite A in Memphis, Tennessee. The Pharmacy is inside our location The Corner. You can also access pharmacy medications through telehealth and mobile care, so we can serve you no matter where you are!

Flip to learn more about using our pharmacy!





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(continued)

DO I NEED TO BE A FRIENDS FOR ALL PATIENT (FRIEND) TO USE THE PHARMACY?

No. We accept all patients!

HOW DO I GET MY PROVIDER TO SUBMIT MY MEDICATION TO YOUR PHARMACY?

Providers can submit prescriptions electronically to our pharmacy. You can ask your doctor to send your prescription to us by searching our name.

DO I NEED INSURANCE TO USE THE FRIENDS FOR ALL PHARMACY?

We accept both insured and uninsured Friends, and we provide a sliding fee scale and patient assistance programs.

WHAT INSURANCE DOES YOUR PHARMACY TAKE?

We accept most major insurance providers. Please contact the pharmacy before purchase for more details.

I DO NOT HAVE INSURANCE. WHAT SHOULD I EXPECT WHEN IT'S TIME TO PAY?

The Sliding Fee Discount program is based on your income and family size. Your payment will be determined upon your visit to the center. Payments for service can range from a minimum of \$10 to full responsibility.

HOW DO I GET REFILLS AT YOUR PHARMACY

Contact our pharmacy or your provider as you normally would with any prescription!

DO YOU SHIP/MAIL MEDICATIONS?

Yes. We can ship as soon as the next day or up to two days depending on your location.

HOW DO I CONTACT YOUR PHARMACY?

You can contact us by phone at (901)422-5952 or by fax (1-866-992-0108). You can also view updates and more information at www.friendsforallpharmacy.org.